Fuse Care / Maintenance Guide

Lacquer Finishes
Caring for your floor will maintain its appearance for many years. It is important to know the finish used on your floor to care for it properly. In this guide you will find everything you need to know about lacquer finishes, from advice on caring for your floor to preventative measures and best practices for cleaning.
Table of Contents

04/ PART 1
Products to use

08/ PART 2
Preventative Measures

14/ PART 3
Cleaning Schedule

16/ PART 4
Best Practices

21/ PART 5
Cleaning with Fuse Spa Soap

24/ PART 6
Common Problems
Products to Use

PART 1 of 6

The easy way to care for your floors.
CLEANERS:
Choosing the right floor cleaner should be an easy choice, but with so many options and so little information about what they’re best used for, it can be intimidating. The most important part of any cleaner is knowing what type of floor finish it is intended to be used for. It is also important to consider the health and environmental impacts of a floor cleaner.

WE RECOMMEND:
- Fuse Flooring has a line of cleaning products specifically designed for them, “Fuse Spa.” These products are 100% natural and VOC-free. We recommend them for all Fuse Flooring wood floors. Working in a similar fashion to traditional cleaning products, they require little to no change in your cleaning regime.
- 100% natural cleaning products using botanically derived cleaning agents.
- Gentle soaps that can be diluted in water.

WHAT NOT TO USE:
While most cleaners will work, there are some cleaners you want to avoid:
- Do not use corrosive or abrasive cleaners, as these may change the appearance of your finish.
- Do not use acetone based cleaners, as the amount of acetone in cleaners is not regulated.
- Do not use ammonia
- Avoid cleaners containing petroleum based oils
- Do not use bleach

If you are unsure of a cleaning product, contact the manufacturer and ask them if it is appropriate for use on your lacquer finished wood floor.

RECOMMENDED MOP:
A cotton mop is the best, most versatile option. The mop head can be replaced as it ages and hairs begin to fall out. Do not use steam mops.

RECOMMENDED BROOM:
Soft bristled brooms are the best for lacquer finished floors. Dust mops also work well on smooth finishes.

RECOMMENDED VACUUM:
Ensure your vacuum has a bare-floor setting. Do not use vacuums without this setting. Do not use steam cleaners.
Preventative Measures

PART 2 of 6

Keeping dirt off your floor and protecting against scratches are the best thing you can do to give your floor a long life.
RELATIVE HUMIDITY

Wood reacts to climatic changes, especially temperature and humidity. Maintaining the relative humidity of your space is the single most important care you can provide your floor and is often required to keep your warranty valid. If humidity is too high your wood will swell, and if it’s too low, shrink. The goal is to keep humidity at a steady level, minimizing the swings that occur between summer and winter. Different floors have different requirements. We suggest maintaining the relative humidity between 35 - 60%.

During winter months you should use a humidifier. Most humidifiers let you set the relative humidity percent and will maintain that humidity once set. Many homes now have central humidification where you can set the humidity and it enters through the air handling system.

During summer months, you may need to use a dehumidifier. They often can be set to the relative humidity you like and left to do their work.
MATTING
Using entrance matting will limit the amount of particulate that ends up on your floor. Use an absorbent matting inside your front door to remove any liquids on shoes entering. If you have direct entry from outdoors, place stiff bristled matting outside to knock dirt off of shoes, in addition to absorbent indoor matts. If you have areas of your home that you expect to get significantly more use than other areas, such as a sink in a well used kitchen, matting will prevent that area from wearing faster than the rest.

FURNITURE
Any furniture coming in contact with your floor should have the appropriate protection. All furniture, such as chairs, tables and sofas, should have suitable felt pads on their feet to prevent scratching. Furniture with wheels need to have wood floor casters.

SPILLED LIQUIDS
Remove spilt liquids from your floor promptly. Many liquids have staining agents in them, like red wine and mustard, and can stain your finish if left for too long.

Prevention is worth a thousand sandings.
Our recommended cleaning schedule. The frequency of cleaning varies greatly on the amount of use your floor receives. Pets, children and parties will put extra dirt on your floor and you should increase the frequency of cleaning accordingly.
Sweep or mop areas that have built up a lot of dirt on the floor, such as a kitchen after cooking, or an entrance after a snow fight.

**WEEKLY**

Sweep your entire floor.

**MONTHLY**

Vacuum your floor thoroughly and mop using the two-bucket method (explained in “Best Cleaning Practices”).

**ANNUALLY**

Inspect your floor. Look for areas with high wear or where the wood is behaving unusually and take appropriate measures to remedy it.
Best Practices

PART 4 of 6

Following these suggestions will get you the most mileage out of your floor and your time spent cleaning.
DAMP MOP
Wring your mop out well in the bucket. The mop should be damp when it glides across your floor.

THE DOUBLE-BUCKET METHOD
Use two buckets of water when mopping. Using a single bucket doesn’t remove dirt from the floor; it simply evens it out across the whole floor. See “Cleaning With Fuse Spa Soap” for instructions.

WORK TOWARDS THE DIRT
When sweeping or mopping, start furthest away from the dirty areas and work your way towards them. This will make sure you don’t push dirt from dirty areas into the rest of your home.

REMOVE SPILLS
Don’t let spills sit on your floor. Not only do many liquids contain staining agents, your floor will also absorb the liquid and swell.
Vacuum the floor before mopping.

Fill two buckets with lukewarm water.

In one of the buckets add floor soap at a ratio of approximately 1:50 (about 2 ounces for a normal sized bucket).

Dip the mop in the soapy water and wring. Damp mop the floor leaving little water. Rinse in the bucket without Floor Soap and wring.

Repeat step 4 until you have mopped an entire room. Replace dirty water bucket with clean water when needed.

After completing a room, rinse mop in clean water and wring hard, removing as much water as possible. Run the mop over the floor to remove water left from the initial mopping.

Repeat for each room until your house is fully mopped.
SURFACE SCRATCHES
Scratches are inevitable. Lacquer finishes are very resilient against scratching, but it can still happen. A smattering of scratches across a floor is normal, but a collection often is not. If you notice a lot of scratches in a single area, try to determine what is causing them to prevent further scratches from happening.

STAINING
Lacquer is a sealed finish and staining will only occur on the very surface, unless your finish has been compromised. If you remove liquids from the floor when they spill, you will get no stains on your floor. Some metal furniture and planters can create reactions that stain your floor. When doing your annual checkup, keep an eye out.

INDENTATIONS
Indentations are a result of compression, usually from a heavy object being dropped on the floor. Indentations require professional help to be fixed.
TRAFFIC PATTERNS
Scratches, scuffing and general ‘wear and tear’ will often appear in high traffic areas before the rest of the floor. A thorough cleaning can alleviate the visibility of traffic patterns, but preventative measures will slow their appearance.

LOSS OF COLOUR - as your floor is sealed by lacquer, colour will only wear off if the finish has been compromised and the wood beneath is exposed. Professional help is required.
DISCOLOURATION
Sunlight exposure and oxidization will cause colour change in your floor. These agents will affect the wood, the stain and the finish. If possible, move carpets every three to six months to minimize the appearance. There is no way to stop these processes from occurring. Thankfully, it is a finite amount of change that can occur, so with proper care areas that have been affected will eventually sync up and look uniform.

CONSTRUCTION DUST IN GRAIN
If construction dust manages to get into the wood grain of your floor, do not mop your floor. Sweep with a bristled broom and vacuum several times to remove dirt from the grain before you mop. Mopping will turn the dust into a paste and make it difficult to remove.
Contact Information

For further questions, please contact us at:

info@relativespace.com

**TORONTO** 330 King Street East Toronto, Ontario, Canada / 416 961 6850

**NY** 400 West Broadway 4th Floor, NY, United States / 212 353 3370

RELATIVESPACE.COM
relativespace