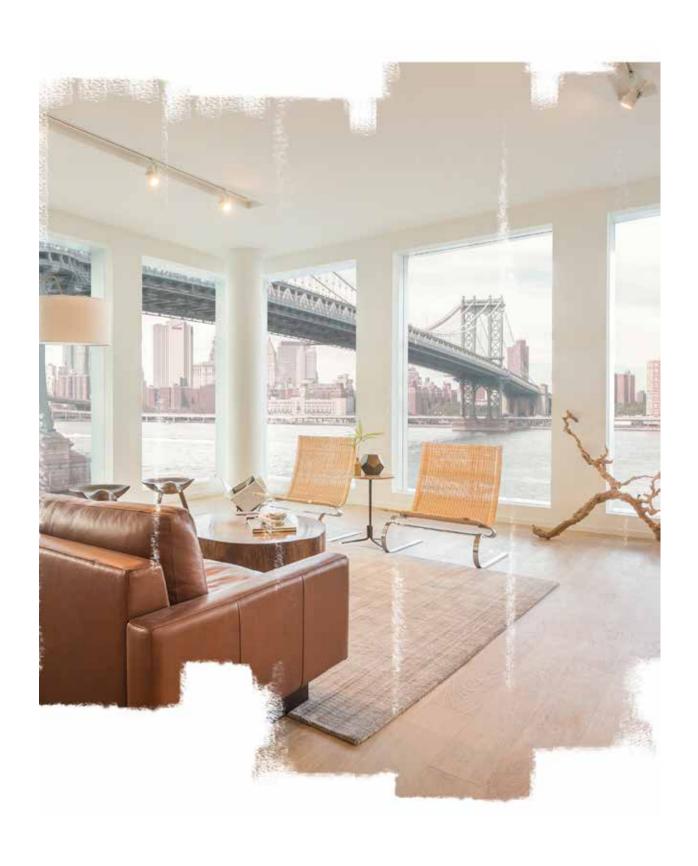
Fuse Care / Maintenance Guide Lacquer Finishes



Caring for your floor will maintain its appearance for many years.

It is important to know the finish used on your floor to care for it properly. In this guide you will find everything you need to know about lacquer finishes, from advice on caring for your floor to preventative measures and best practices for cleaning.

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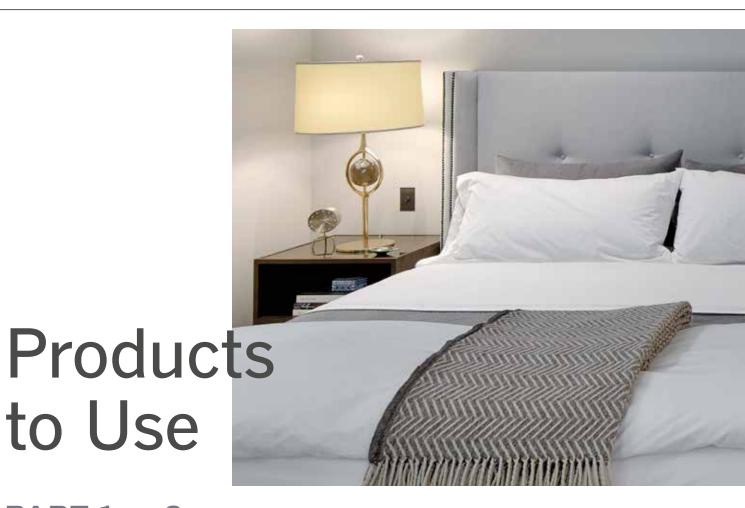
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The easy way to care for your floors.



CLEANERS:

Choosing the right floor cleaner should be an easy choice, but with so many options and so little information about what they're best used for, it can be intimidating. The most important part of any cleaner is knowing what type of floor finish it is intended to be used for. It is also important to consider the health and environmental impacts of a floor cleaner.

WE RECOMMEND:

- •Bona has a line of cleaning products specifically designed for floors finished with a Bona lacquer. We recommend them for all lacquer or urethane finished floors.
- •Check Bona's website for up to date information about the soaps and their recommended cleaning guidelines.

WHAT NOT TO USE:

While most cleaners will work, there are some cleaners you want to avoid:

- •Do not use corrosive or abrasive cleaners, as these may change the appearance of your finish.
- •Do not use acetone based cleaners, as the amount of acetone in cleaners is not regulated.
- •Do not use cleaners containing ammonia
- •Avoid cleaners containing petroleum based oils
- •Do not use bleach

If you are unsure of a cleaning product, contact the manufacturer and ask them if it is appropriate for use on your lacquer finished wood floor.

RECOMMENDED MOP:

A cotton mop is the best, most versatile option. The mop head can be replaced as it ages and hairs begin to fall out. Do not use steam mops.

RECOMMENDED BROOM:

Soft bristled brooms are the best for lacquer finished floors. Dust mops also work well on smooth finishes.

RECOMMENDED VACUUM:

Ensure your vacuum has a bare-floor setting. Do not use vacuums without this setting. Do not use steam cleaners.









RELATIVE HUMIDITY

Wood reacts to climatic changes, especially temperature and humidity. Maintaining the relative humidity of your space is the single most important care you can provide your floor and is often required to keep your warranty valid. If humidity is too high your wood will swell, and if it's too low, shrink. The goal is to keep humidity at a steady level, minimizing the swings that occur between summer and winter. Different floors have different requirements. We suggest maintaining the relative humidity between 35 - 60%.

During winter months you should use a humidifier. Most humidifiers let you set the relative humidity percent and will maintain that humidity once set. Many homes now have central humidification where you can set the humidity and it enters through the air handling system.

During summer months, you may need to use a dehumidifier. They often can be set to the relative humidity you like and left to do their work.

MATTING

Using entrance matting will limit the amount of particulate that ends up on your floor. Use an absorbent matting inside your front door to remove any liquids on shoes entering. If you have direct entry from outdoors, place stiff bristled matting outside to knock dirt off of shoes, in addition to absorbent indoor matts.

If you have areas of your home that you expect to get significantly more use than other areas, such as a sink in a well used kitchen, matting will prevent that area from wearing faster than the rest.

FURNITURE

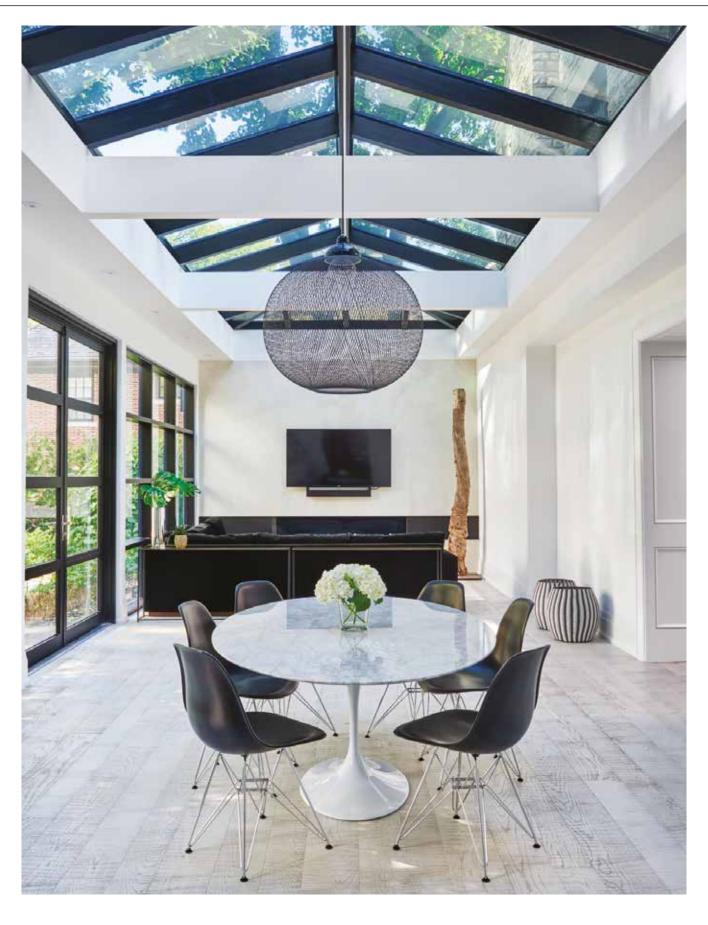
Any furniture coming in contact with your floor should have the appropriate protection. All furniture, such as chairs, tables and sofas, should have suitable felt pads on their feet to prevent scratching. Furniture with wheels need to have wood floor casters.

SPILLED LIQUIDS

Remove spilt liquids from your floor promptly. Many liquids have staining agents in them, like red wine and mustard, and can stain your finish if left for too long.

Prevention is worth a thousand sandings.





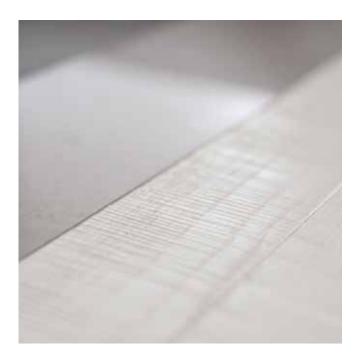




Cleaning Schedule

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Our recommended cleaning schedule. The frequency of cleaning varies greatly on the amount of use your floor receives. Pets, children and parties will put extra dirt on your floor and you should increase the frequency of cleaning accordingly.



DAILY

Sweep or mop areas that have built up a lot of dirt on the floor, such as a kitchen after cooking, or an entrance after a snow fight.

WEEKLY

Sweep your entire floor.

MONTHLY

Vacuum your floor thoroughly and mop using the two-bucket method (explained in "Best Cleaning Practices").

ANNUALLY

Inspect your floor. Look for areas with high wear or where the wood is behaving unusually and take appropriate measures to remedy it.

Best Practices

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04/

Following these suggestions will get you the most milage out of your floor and your time spent cleaning.

DAMP MOP

Wring your mop out well in the bucket. The mop should be damp when it glides across your floor.

THE DOUBLE-BUCKET METHOD

Use two buckets of water when mopping. Using a single bucket doesn't remove dirt from the floor, it simply evens it out across the whole floor. See "Cleaning With Soap" for instructions.

WORK TOWARDS THE DIRT

When sweeping or mopping, start furthest away from the dirty areas and work your way towards them. This will make sure you don't push dirt from dirty areas into the rest of your home.

REMOVE SPILLS

Don't let spills sit on your floor. Not only do many liquids contain staining agents, your floor will also absorb the liquid and swell.



Cleaning with Floor Soap

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- 01 Vacuum the floor before mopping..
- 02 Fill two buckets with lukewarm water.
- In one of the buckets add floor soap. Check the soap bottle to determine the ratio of soap to water to use.
- O4 Dip the mop in the soapy water and wring. Damp mop the floor leaving little water. Rinse in the bucket without soap and wring.
- Repeat step 4 until you have mopped an entire room. Replace dirty water bucket with clean water when needed.
- After completing a room, rinse mop in clean water and wring hard, removing as much water as possible. Run the mop over the floor to remove water left from the initial mopping.
- Repeat for each room until your house is fully mopped.

Common Problems

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SURFACE SCRATCHES

Scratches are inevitable. Lacquer finishes are very resilient against scratching, but it can still happen. A smattering of scratches across a floor is normal, but a collection often is not. If you notice a lot of scratches in a single area, try to determine what is causing them to prevent further scratches from happening.

STAINING

Lacquer is a sealed finish and staining will only occur on the surface unless your finish has been compromised. If you remove liquids from the floor when they spill, you will get no stains on your floor. Some metal furniture and planters can create reactions that stain your floor. When doing your annual checkup, keep an eye out.

INDENTATIONS

Indentations are a result of compression, usually from a heavy object being dropped on the floor. Indentations require professional help to be fixed.

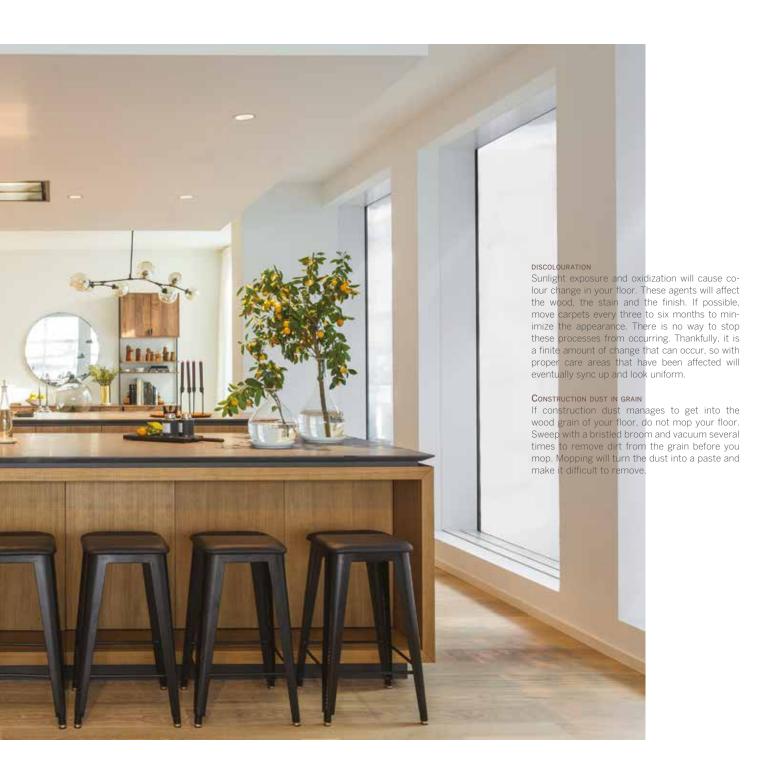




TRAFFIC PATTERNS

Scratches, scuffing and general 'wear and tear' will often appear in high traffic areas before the rest of the floor. A thorough cleaning can alleviate the visibility of traffic patterns, but preventative measures will slow their appearance.

LOSS OF COLOUR - as your floor is sealed by lacquer, colour will only wear off if the finish has been compromised and the wood beneath is exposed. Professional help is required.









Contact Information

For further questions, please contact us at:

info@relativespace.com

TORONTO 330 King Street East Toronto, Ontario, Canada / 416 961 6891

NY 400 West Broadway 4th Floor, NY, United States / 212 353 3370

RELATIVESPACE.COM

relativespace